

# TRUSTED TRAVELER PROGRAMS



**Benefits:** Global Entry allows for expedited clearance for pre-screened and approved members traveling back into the U.S. from a foreign country via plane or car. With Global Entry, members receive expedited processing using a separate line designated for Global Entry. In addition, Global Entry members receive TSA PreCheck® as a benefit of participation, along with access to SENTRI lanes at the U.S./Mexico border (with vehicle registration).

**Eligibility:** To become a Global Entry member, U.S. citizens, U.S. lawful permanent residents, and citizens of the countries listed below must undergo a background check in addition to an in-person interview with a CBP Officer. Minors under 18 are free when a parent or legal guardian is also applying or is already approved in a Trusted Traveler Program.

Citizens from the following countries are eligible for Global Entry: Argentina, Australia, Brazil, Bahrain, Colombia, Croatia, Dominican Republic, El Salvador, Germany, India, Japan, Mexico, Netherlands, Panama, Singapore, South Korea, Switzerland, Taiwan, United Arab Emirates, and the United Kingdom. CBP is regularly looking to expand foreign partnerships.



Over 14.8 million trusted travelers used Global Entry to enter the U.S. in 2023.



There are currently more than 12.7 million Global Entry members.



Global Entry operates at 78 U.S. airports, including at 14 CBP Preclearance locations.



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## How to Apply:

- A traveler must complete the online application at <https://ttp.dhs.gov>.
- Once the application is conditionally approved, the applicant will receive an email notification and may be asked to schedule an interview at one of the Global Entry Enrollment Centers. (The applicant may also choose the Enrollment on Arrival option at select U.S. airports.)
- During the interview, a CBP Officer will determine their eligibility and collect biometric information (e.g. fingerprints, photo). The applicant will be asked to provide all valid travel documents, including passport(s) and U.S.-issued visa(s), if applicable. If the applicant is a lawful permanent resident of the U.S., they must provide their permanent resident card. The applicant will also need to provide proof of their residence address, such as a driver's license or ID card.
- If approved, membership is immediately valid for five years, expiring on their birthday.

*Approval Time: 4-6 months*

## Using Global Entry:

Once approved for membership, a candidate should receive their Global Entry card within 2-4 weeks at the U.S.-based mailing address provided on the application. To activate the card, they should login to their Trusted Traveler Program online account and click the "Activate Membership Card" button. They have 30 days to activate the card.

Presenting the Global Entry card at airports is not necessary to enjoy member benefits when traveling. Members do, however, need to present the card when using NEXUS/SENTRI lanes to enter the U.S. A member's Global Entry number (known as a PASSID) should be added into the Known Traveler Number (KTN) field when booking air travel. Their boarding pass will display the TSA PreCheck icon to denote that they may enter the expedited security screening lanes.



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## *Global Entry Mobile App*

Global Entry members can further expedite their travel back into the U.S. with the Global Entry mobile app. Through the app, travelers can confirm their arrival into the U.S. and bypass the Global Entry kiosks. Members can also submit up to 11 additional family members using a single device, and foreign nationals have the ability to set their preferred class of admission and purpose of travel for faster processing. The app is now available in 78 airports, including 14 preclearance locations.

Here's how the app works:

- The traveler takes and submits a selfie after landing in the U.S. to confirm arrival. The selfie is compared to the Global Entry photo on file.
- Once approved, the traveler receives a receipt confirmation.
- When the traveler arrives at Customs, they can bypass the Global Entry kiosks and proceed to the Global Entry line.
- The traveler shows their mobile receipt to the Officer, who finalizes their entry in the U.S.

For more information on which airports are currently accepting the Global Entry app, please visit the CBP website.

<https://www.globalentry.gov>

Travelers who have plans to go abroad should be encouraged to download the free Global Entry app so they can skip the wait at Customs!

GLOBAL  ENTRY.

Download on the  
App Store



GET IT ON  
Google Play



**Scan. Tap. Go!**  
Using the Global Entry Mobile App



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## Global Entry Mobile App How To

Share this How To Guide with your customers so they can enjoy the ease and convenience of the Global Entry mobile app when they arrive to the U.S.

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### Prior to Landing

Download the app prior to landing to create your profile. You will need to have your PASS ID (Global Entry member number) on hand.

### Once You Arrive

Once you arrive and walk to the Customs area, follow the prompts within the app to begin your entry process. You can add up to 12 current Global Entry members in a single submission session.

1

Select your arrival airport (CBP Port).



2

Confirm whether you have anything to declare to a CBP Officer.



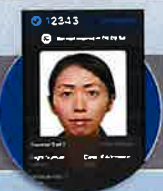
3

Capture your photo using the app to verify your Global Entry membership and your arrival into the U.S. The selfie is compared to the Global Entry photo on file.



4

Upon approval, you will receive mobile confirmation.



5

Once at Customs, you may bypass the Global Entry kiosks and proceed to the Global Entry line.



6

Show your mobile confirmation receipt to the CBP Officer, who will finalize your entry into the U.S.



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