



CBP Mobile Passport Control (MPC)

CBP MPC is a public facing mobile application that allows travelers to submit passport information along with a selfie to Customs and Border Protection (CBP) prior to arrival at participating airports, both domestic and Preclearance, and seaports.

Frequently asked Questions (FAQ's)

How does MPC Work?

After downloading the MPC Application from the Google Play Store or Apple App Store, eligible travelers will be prompted to create a profile with their passport information, including the traveler's name, gender, date of birth, and country of citizenship. Arrival at eligible Preclearance locations or upon landing in the United States, travelers will select their arrival airport or seaport and terminal, take a self-photo, and answer a series of CBP inspection-related questions. Once the traveler submits their transaction through the app, the traveler will bring their physical passport to a CBP officer to finalize their inspection for entry into the United States.

Cellular or Wi-Fi connectivity is required to send information, but travelers may complete profile(s) without being connected.

What are the benefits of using MPC?

MPC provides a more efficient in-person inspection between the CBP officer and the traveler. Since the administrative tasks are performed by the traveler prior to the passport control inspection, MPC reduces passport control inspection time.

When will I be able to submit my information to CBP through an MPC app?

Eligible travelers can download the CBP MPC app and be prompted to create a profile by scanning their passport. The profile includes all the information on a traveler's passport and a self-photo. Prior to CBP Inspection, travelers will complete the "New Trip" section by selecting their arrival airport and answering the declaration questions. Once the traveler and family arrive at the airport, the traveler can submit their transaction through the app, and be prompted to take a selfie. Travelers then bring their passport to a CBP officer to finalize their inspection for entry into the United States.

Does MPC replace my passport?

No, travelers must present a valid passport to a CBP officer upon arrival.

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Will I still have to go through the processing lines if I use MPC?

Yes, travelers will still be processed by a CBP officer. Travelers using MPC will be directed to a specific processing lane for a streamlined entry process.

Is using MPC secure?

Yes, the traveler's passport information and answers to CBP inspection-related questions are submitted directly to CBP via secure encryption protocols. The information you enter on the authorized applications are securely transmitted to CBP which sends a response to the app., The authorized app provides the option to store your profile on your smartphone or tablet for future travel or deleting it after your trip. CBP recommends travelers review the application's privacy policy prior to download and use. Only information entered after the traveler acknowledges CBP's notices (i.e., CBP's mobile privacy policy, Section 311 of the Trade Facilitation and Trade Enforcement Act of 2015, Disclaimer Statement and the Paperwork Reduction Act Notice) is required to be compliant with CBP's MPC business requirements.

Where can I obtain more information about CBP's MPC initiative?

For more information on how data is safeguarded, permissible data sharing, and photo retention, please visit www.cbp.gov/biometrics or www.dhs.gov/privacy, or contact the CBP Call Center at 1-877-CBP-5511 (outside the U.S., call 202-325-8000). You may also scan the QR code below to connect with the MPC website. <https://www.cbp.gov/travel/us-citizens/mobile-passport-control>.

